

## Provision and Register Now – CDMA & iDEN BlackBerry Devices

Important: The following Provisioning steps and Register Now steps must be performed to enable the customer to setup email and access the Internet. Approximate time to perform: < 5 minutes

### 1. Provisioning Steps

#### CDMA BlackBerry Devices

8830, 8130 or 8330

- From the Main Screen, scroll to **Options** (the wrench icon) and press the **trackball**.
- Scroll to **Mobile Network** and press the **trackball**.
- Press the **BlackBerry menu key** to the left of the **trackball**.
- Scroll to **Start Provisioning** and press the **trackball**.
- When Provisioning completes, press OK. If any other error is displayed, follow the correct troubleshooting steps for that error.

7130e or 8703e

- From the Main Screen, scroll to **Options** (the wrench icon) and press the **trackwheel**.
- Scroll to **Mobile Network** and press the **trackwheel**.
- Scroll to **Start Provisioning** and press the **trackwheel**.
- When Provisioning completes, press OK. If any other error is displayed, follow the correct troubleshooting steps for that error.

#### iDEN BlackBerry Device

7100i

- If you have not already done so, make a call from any phone to the 7100i device.
- Now place a call from the 7100i device.
- Finally, try a Direct Connect (DC) from an iDEN device if available.
- This should complete the iDEN Provisioning process. If any other error is displayed, follow the correct troubleshooting steps for that error.

### 2. Register Now Steps

#### CDMA BlackBerry Devices

8830, 8130 or 8330

- From the **Options** menu, scroll to **Advanced Options** and press the **trackball**.
- Scroll to **Host Routing Table** and press the **trackball**.
- Press the **BlackBerry menu key** to the left of the **trackball** and select **Register Now**.
- Entries should appear in the Host Routing Table.
- When you receive the registration confirmation, press OK.
- Return to the main screen and verify the Browser & E-mail Settings icons are present.
- If they appear, activation is complete. If not, repeat Provision and Register Now.

7130e or 8703e

- From the **Options** menu, scroll to **Advanced Options** and press the **trackwheel**.
- Scroll to **Host Routing Table**, press the **trackwheel**, and select **Register Now**.
- Entries should appear in the Host Routing Table.
- When you receive the registration confirmation, press OK.
- Return to the main screen and verify the Browser & E-mail Settings icons are present.
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#### iDEN BlackBerry Device

7100i with software version 4.1

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- Scroll to **Host Routing Table**, press the **trackwheel** and select **Register Now**.
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- When you receive the registration confirmation, press OK.
- Return to the main screen and verify the Browser & E-mail Settings icons are present.
- If they appear, activation is complete. If not, repeat Provision and Register Now.